

LIFE MAKEOVER COACHING TERMS & CONDITIONS

Program Policy:

1. The Life Balance Coaching Program ("the Program") is a **4 month auto-renewal program**: credit card on the client's file (PayPal) will be charged **every 4 months** if paid in full upfront, or **every 2 months** if paid installments, or **every month if paid by a monthly plan**.
2. The Program requires the client to have Email - **individual email address (non-shared)**.
3. For **Group Coaching**, you are dialing in by phone, and you are responsible for any long distance charges depending on your phone company's long distance plan and what country you are dialing in from and for how long.
4. Once your program is in progress, you will not be able to pause or put your account on hold during your membership. The Program requires commitment on your behalf. Medical reasons will be accepted.
5. Previously scheduled **coaching sessions must be changed or cancelled at least 48 hours** before the coaching session begins or the coaching call will be forfeited for that month. There is **no credit for missed coaching sessions, or late changes**. Accountability is serious, so ensure you participate in all coaching sessions, and let the coach (Rhonda) know at least 48 hours before the call if you need to make a change.
6. All program transactions must be in **US Dollars (USD)**, regardless of place of purchase.
7. You are responsible for making all monthly payments for your program. Should your account **fall into arrears**, for whatever reason, you understand that your program coaching activity will be **suspended** until all amounts in arrears have been paid in full.
8. The Program is **not transferable**.
9. Life Balance Program fees are subject to change with 30 day written or email notice, and we reserve the right to change, modify or cancel the Program as necessary.
10. The **Coaching relationship** is in no way to be construed as psychological counseling or any type of psychotherapy. In the event that the client feels the need for professional counseling or therapy, it is the responsibility of the client to seek the care of a **licensed professional**. Your coach will require a written consent for you to continue coaching, in the form of an acknowledgement from such professional that coaching will not be detrimental to the best interests of the client. Any communications from such licensed professional, including the fact of such care, will be maintained on a confidential basis.

Cancellations & Refunds:

1. For PRIVATE COACHING: You may cancel this Registration Contract at any time prior to **midnight of the FIFTH (5th) BUSINESS DAY** after the date of your registration. After this five (5) day Registration Contract cancellation period no refunds shall be made.
2. For GROUP COACHING: You may cancel this Registration Contract at any time prior to **midnight of the FIFTEENTH (15th) BUSINESS DAY** after the date of your registration. After this fifteen (15) day Registration Contract cancellation period no refunds shall be made.
3. After the **initial 4 month commitment period**, you may cancel this Registration Contract by **giving a notice in at least 15 days before** the renewal billing occurs.

4. Participation and payment is based on full months. **No pro-rated refund** shall be made for partial months' coaching completed.
5. Your coaching program will **begin immediately** upon completion of your payment. A request for postponement of start date does not postpone the scheduled automatic billing, and does not change the cancellation policy which is based on date of registration. **(with the exception of purchasing program in December 2019, for which, program will begin week of January 12, 202. Payments will remain 30 days increments)**
6. Any refunds issued will be refunded by your **original form of payment in USD** at the current exchange rate on the date of refund.

Privacy & Provisions:

1. You agree to release the Program, A Balanced Life For You LLC, Rhonda Cimorelli, from any and all actions, claims, demands or damages of any kind, whether based in tort, contract, law or equity, and direct or indirect, arising from your participation in the Program. No representation or warranty of any kind is expressly made or implied as to the results you may experience from your participation in the Program. You understand that all action undertaken is performed voluntarily. Members should seek independent professional advice before undertaking any physical, business or investment actions. Coaching is not consulting.
2. Should any provision of this agreement be held by a Court of competent jurisdiction to be unlawful, invalid or unenforceable, the remaining provisions of this agreement shall not be affected.
3. This agreement constitutes the entire agreement between the parties. Any prior representations, agreements, understandings or undertakings are hereby superseded.